WORKFORCE INNOVATION AND OPPORTUNITY ACT

Case Management and Common Exit Policy

IMPORTANT! This document contains **important information** about your rights, responsibilities, and/or benefits. It is critical that you understand the information in this document, and we will provide the information in your preferred language at no cost to you. **Call Lafonda Colbert (580) 357-3500** for assistance in the translation and understanding of the information in this document.

¡IMPORTANTE! Este documento contiene **información importante** sobre sus derechos, responsabilidades y/o beneficios. Es importante que usted entienda la información en este documento. Nosotros le podemos ofrecer la información en el idioma de su preferencia sin costo alguno para usted. **Llame al Lafonda Colbert (580) 357-3500** para pedir asistencia en traducir y entender la información en este documento.

Telephone Relay Service is available by dialing 711 or 800-722-0353

EQUAL OPPORTUNITY AND NONDISCRIMINATION STATEMENT: All Recipients and sub-recipients/subgrantees must comply with WIOA's Equal Opportunity and Nondiscrimination provisions which prohibit discrimination on the basis of race, color, religion, sex (including pregnancy, childbirth, and related medical conditions, transgender status, and gender identity), national origin (including limited English proficiency), age, disability, political affiliation or belief, or, for beneficiaries, applicants, and participants only, on the basis of citizenship status or participation in a WIOA Title-I financially assisted program or activity.

South Central Oklahoma Workforce Board's Workforce Innovation and Opportunity Act Title I program funding statement can be found at https://scowib.info/funding

Caddo County, Grady County, McClain County, and City of Chickasha Labor Market Area
Comanche County, Cotton County, Tillman County, and City of Lawton Fort Sill Labor Market Area
Jefferson County, Stephens County, and City of Duncan Labor Market Area

CASE MANAGEMENT AND COMMON EXIT POLICY

PURPOSE: The South-Central Oklahoma Workforce Board (SCOWB) through guidance from the Oklahoma Employment Security Commission (OESC) as the Governor's Workforce Innovation and Opportunity Act (WIOA) administrative entity provides this policy to develop and implement procedures for the operation of the Period of Participation, Categories of Enrollment, Categories of Exits, Services, Career Services and Training Service Costs under WIOA. This guidance is to clarify various aspects of the operational parameters and specifications of these categories.

REFERENCES:

- The Workforce Innovation and Opportunity Act (WIOA) Section 116
- Federal Register/Vol. 81. No.161, Parts 677
- Training and Employment Guidance Letter (TEGL) No. 10-16, Change 1
- Training and Employment Guidance Letter (TEGL) No. 21-16
- Training and Employment Guidance Letter (TEGL) No. 17-19
- WSD #21-2024
- WSD #6-2024

POLICY: WIOA establishes Period of Participation, Categories of Enrollment, Categories of Exits, Services, Career Services, and Training Service Costs requirements to assess the effectiveness of State and local areas in achieving positive outcomes for individuals served by the workforce development system's six core programs. These core programs are the Adult, Dislocated Worker (DLW), and Youth programs, authorized under WIOA Title I and administered by the U.S. Department of Labor (DOL); the Adult Education and Family Literacy Act (AEFLA) program, authorized under WIOA Title II and administered by the Department of Education (ED); the Employment Service program authorized under the Wagner-Peyser Act, as amended WIOA Title III and administered by DOL; and the Vocational Rehabilitation (VR) program authorized under Title I of the Rehabilitation Act of 1973, as amended by WIOA Title IV and administered by ED. WIOA requires states and direct grantees of the Departments to collect and report information on all participants.

This SCOWB Policy provides guidance to the Oklahoma Works workforce development system on period of participation, categories of enrollment, categories of exit, services, career services and training service cost requirements for individuals served by the programs authorized under WIOA Title I programs established by section 116 of WIOA and the Training and Employment Guidance Letter (TEGL) No. 10-16, Change 1.

Period of Participation:

Every enrollment *(re-entry and exit)* is counted as a period of participation, even if it occurs during the same program year. Participants with more than one program entry may have multiple periods of participation in the same program year. Periods of Participation are periods of participation regardless of the performance measure.

For example:

- **Participation Begin Date –** September 2019 (PY19)
- **Date of Exit –** November 2019 (PY19)
- **Participation Begin Date –** March 2020 (PY19)
- **Date of Exit –** May 2020 (PY19)

In this example, the participant has two periods of participation during a single program year. Because both exit dates occurred within the same program year *(July 2019 to June 2020)*, the participant has two periods of participation for PY19. Therefore, exit based performance indicators should be collected and calculated based off *both* periods of participation; separate outcomes will be based on the November 2019 and May 2020 date of exits.

CATEGORIES OF ENROLLMENT

1. Reportable Individual:
A reportable individual is an individual who engages with the workforce development community but does not meet the requirement to be a program participant. A reportable individual is someone who demonstrates an intent to use program services and meets one or more of the following criteria:

- Provides identifying information.
- Accesses the self-service system only.
- Only received information-only services or activities.

Reportable individuals are not included in the calculations for performance; however, certain information about reportable individuals is required to be reported in quarterly and annual WIOA reports. Collecting and reporting information allows for accurate representation of the number of individuals engaged with the workforce system. Reportable individuals are **not** considered participants in a program, so they do not "exit."

2. Participant:
For WIOA Title I Adult, Dislocated Worker, TAA, and Title III Employment Services programs, a Participant is a reportable individual who has satisfied all applicable program requirements such as eligibility determination and who has received a service(s) other than a self-service or information only service or activity. A list of services that establishes participation is included with this issuance.

WIOA Title I Youth Participants: For WIOA Title I Youth, a Participant is a reportable individual who has satisfied all applicable program requirements for the provision of services, including:

- Eligibility Determination
- An Objective Assessment
- Development of Individual Service Strategy (ISS)
- Received one or more of the 14 WIOA Youth Program Elements.

Performance indicators are based on the experiences of participants during participation and post-exit therefore, state and local area negotiated levels of performance and sanctions are based on the outcomes of program participants.

CATEGORIES OF EXITS

1. Exit:

A common exit or an exit does not apply for a Reportable Individual. An exit is defined in the federal policy as occurring when an individual has not received a staff-assisted or an individualized qualifying service under

WIOA Titles I, Title III, NDWG, JVSG, or TAA that do not result in the individual becoming a participant for at least 90 days, and no future services are scheduled in the state database system.

An exit for a Participant occurs on the date that is retroactive to the last qualifying consecutive, participant level service date (proceeding 90 days on the date of the last staff-assisted or individualized service which is the definition of participant-level services). The exit date is applied retroactively after a 90-day period without qualifying scheduled services, to the last day on which the participant has received a qualifying service (the date the last scheduled qualifying service was recorded accurately in the system). The date of exit cannot be determined until 90 days have elapsed since the participant last received services; furthermore, there must be no plans to provide the participant with future services. At that point, the date of exit is applied retroactively to the last date of service. For determining whether 90 days have lapsed since the participant last received services, do not include receipt by the participant of any self-service, information only services or activities, or follow-up services, as these services do not delay, postpone, or affect the date of exit.

2. Common Exit:

This is an auto-exit calculation applied by the state database system and it is not a calculation applied by staff to set the exit date in the state database system.
The common exits will occur automatically based on actual end dates of keyed services/activities. The case notes should support the last date of WIOA Staff assisted services provided with activity end dates that accurately reflect the actual last service provided. A participant will automatically system exit the program when they have not received a WIOA Title I, Title III, WP, or TAA service for 90 days. The exit date is the last date of service with no other qualifying services planned. A participant is only exited when all the criteria for exit are met for the WIOA titles I and III core programs, as well as any additional DOL-administered required partner programs to which the State's common exit policy applies in which the participant is enrolled.

In the event of a premature common exit, the participant will be required to re-enroll according to eligibility for a WIOA program. It is imperative for the local areas to ensure the Exit Report in the MIS is being utilized weekly to ensure there are no participants that are exiting the system prematurely.

The WIOA Title I and Title III core programs are:

- WIOA title I Adult formula program;
- WIOA title I Dislocated Worker formula program;
- WIOA title I Youth formula program;
- Wagner-Peyser Act Employment Service program.

Under a common exit, a participant must complete services from all programs in which the participant is co-enrolled in order to exit from the system.

The common exit requirement applies to the participants who are co-enrolled in the:

- Adult, Dislocated Workers, and Youth Programs (WIOA Title I)
- Wagner-Peyser Employment Service Programs (WIOA Title II)
- Jobs for Veterans State Grant (JVSG) program; and
- Trade Adjustment Assistance (TAA) programs.

This common exit requirement does not apply to participants who are co-enrolled in:

- Adult Education and Family Literacy Act (AEFLA) program (WIOA Title II);
- Oklahoma Department of Rehabilitation Services (VR) (WIOA Title IV);
- National Farmworker Jobs Program;
- Senior Community Employment Program (SCSEP);
- Temporary Assistance for Needy Families (TANF); or
- Unemployment Insurance (UI).

The only way to prevent a system exit is to provide a consecutive qualifying participant level service that must be scheduled as future, planned services which are to be documented in the state database system. This service **must** be appropriate for the participant and the case manager should conduct a needs assessment to ensure the service is meeting the client's needs. The common exit date for all programs in which the participant is enrolled will be retroactive to the last date of service (retroactively after a 90-day period*)*, and the end date of the last qualifying service the participant has received.

The state will not override common exit dates except in rare circumstances required to enter services for participants that have exited their respective programs. (To illustrate, if a participant was exited by mistake due to a recent entered service upon the day of service which was entered with the wrong date, i.e. the date of the qualifying service was exited on 10/23/2020 but the case manager accidently selected October 23, 2019 as a data entry error.)

Upon exit, the local area or the state can enter a service. Entering services will not reinstate the client's active enrollment nor will it change the exit date. It is imperative to adhere to the data quality control procedures in the data integrity policy and data requests to the state must follow these procedures. Please review the WSD #81-2024 Data Integrity Policy for more details describing how to submit a database edit to correct a database entry error concerning the above example.

The Exit Questions, and the Outcomes in the state database system are required for case managers to complete per participant. It is imperative to ensure the O*NET code has been entered into the participant's Exit Questions to ensure the participant's most recent or training related employment is listed. Please see *Attachment II-Exit Questions*.

3. Exclusionary Exit

An exclusionary exit occurs when a participant is not included in one or more performance calculations because they exit the program and stop receiving services for *one or more* of the following reasons:

- Has become incarcerated or becomes a resident at a facility providing 24-hour support, such as a hospital or treatment center.
- Has received medical treatment that is expected to last longer than 90 days
- Becomes deceased.
- Is a member of a military reserve unit and is called to activity duty for at least 90-days.

- Is in foster care and exits the program due to moving outside the participant's local area *(only applies to the Youth program)*.

SERVICES

Common Intake Process and Co-Enrollment
A common intake process must be in place to better identify the needs of individuals in order to improve access and service to participants. Local policies must focus on coordinating services across partner programs, optimizing the use of resources, and preventing the duplication of services while supporting the Oklahoma Works goal of increasing the skills necessary to obtain employment. Co-enrollment of participants is encouraged when the individual will benefit from the services provided from multiple programs. A participant who receives career services or training services from multiple programs will be counted in the respective career services or training services denominator for all the programs from which they received services. TAA participants are required to be co-enrolled in the Title I DLW program.

Self-Service and Information-Only Services:
Self-Service and Information-only Services are services offered to the public, both virtually and in person, that are general in nature, not customized to an individual's needs, and do not constitute participation in a program. Individuals that receive these services are considered reportable individuals. Self-Service occurs when individuals independently access a program's information activities either at a physical location or remotely. Information-only services may be self-services those are not significantly staff assisted that provide readily available information and does not require a significant assessment of individuals' skills, education, or career objectives.

Career Services:
There are three types of career services*: Basic Career Services, Individualized Career Services, and Follow-up Services*. WIOA recognizes everyone may not need all types of career services or may need different types of career services at different stages in their career pathway. Therefore, there are no sequential requirements for the provision of career services. This provides the local areas and service providers with the flexibility to target services to the needs of the customer.

All career services must be made available to all individuals in at least one comprehensive one-stop center in each local workforce development area. Labor exchange services provided by Wagner-Peyser (WP) fall under *basic career services*. Wagner-Peyser staff must make all basic career services available in coordination with other one-stop-center partners and may provide individualized career services as needed. While basic career services are available to all participants, *individualized career services* are provided to participants in order to retain or obtain employment.

For WIOA Title I Adult, Dislocated Worker and Youth programs, TAA, NDWG, JSVG, and Title III Employment Service programs, participants who receive career service or training services from multiple programs will be counted in the respective career services or training services denominator for all programs from which they received services.

Follow-up Services:

Title I Adult, Dislocated Worker, and program participants who are placed in unsubsidized employment must be provided follow-up services. Follow-up services must be provided for no less than 12 months after the first day of employment. Follow-up services in the title I Adult and Dislocated Worker programs, in addition to the TAA program may begin immediately. Wagner-Peyser participants are excluded and they do not have a follow up component (as there is no required follow up per Wagner-Peyser) and in addition, there is not a case management policy for Wagner-Peyser only participants; and this includes the participants that are listed in the *Job Service/LE* registration that do not fall into JVSG.

Participants who have multiple employment barriers and limited work histories may need significant follow-up services to ensure long-term success in the labor market. Follow-up services do not trigger the exit date to change or delay the date of exit in performance reporting. The case managers must evaluate and determine which follow-up service would best suit the individual participant's need since it and the type of follow-up service needed may vary for each participant.

Because the date of exit is retroactive to the last date of service, follow-up services may begin immediately following the last date of service if it is expected that the participant will not receive any scheduled services other than follow-up services. If receiving employment related documentation during a follow-up service, it is imperative to ensure the O*NET code has been entered into the participant's Exit Questions to ensure the participant's most recent or training related employment is listed. (*Please view Attachment II for an illustration*)

For Title I Youth participants:
For the title I Youth program, follow-up services may begin immediately following the last date of service if it is expected that the participant will not receive any scheduled services other than follow-up services. Provision of follow-up services does not extend the date of exit.

- *Follow-up services* are critical services provided to help ensure the youth is successful in employment and/or postsecondary education and training.
- Once 90 days of no services, other than follow-up services, self-service, and information-only services and activities, has elapsed and the participant has an official exit date applied retroactively to the last date of service, the program continues to provide follow-up services for the remaining 275 days of the 12-month follow-up requirement.
- The 12-month follow-up **requirement** is completed upon one year from the date of exit.

Training Services:
Training services may be provided to all participants if it is determined, after an interview, an evaluation, or assessment, and career planning has been provided, that they are critical to the employment success of the participant. Training services must be provided through an Individual Training Account (ITA) or through a training contract. WIOA also provides enhanced access and flexibility for work-based training options, such as Registered Apprenticeships (*RA*), on-the-job training (OJT), customized training (CT), and incumbent worker training (IWT). For program specific requirements, reference the applicable program guidance available from OESC.

CAREER SERVICES AND TRAINING SERVICES COSTS

Identifying Service Costs:
WIOA requires that costs for career and training services must be determined separately. Further, WIOA also establishes that administrative costs must not be included when reporting costs for career services and costs for training services. Services provided by a program must be reported regardless of whether the services occurred at an Oklahoma Works (*one-stop*) Center. A participant who receives more than one career or training service during the participant's period of participation is included in the denominator for the career or training services calculation only one time. The cost of all the career or training services the participant receives are included in the numerator. However, if a participant has multiple periods of participation during a program year, the participant will appear in the denominator for the career and training services calculations more than one time.

The following are illustrations of the calculations that will be utilized to identify Career Service Costs and Training Service Costs:

Career Services Cost =

$$\frac{\text{Total Expenditures for Career Services}}{\text{Total Participants receiving Career Services in the Program}}$$

Total Expenditures for Career Services = Total Expenditures – (Administrative expenditures + Training expenditures)

The total expenditures for career services is equal to the sum of administrative and training expenditures subtracted from the total expenditures.

Training Service Cost Calculations
For Title I Adult, DLW, Youth programs: the average cost of training services per participant is equal to the total expenditures for training services (not including administrative cost) divided by the total number of participants receiving such services.

Average Cost of Training Services per Participant =

$$\frac{\text{Total expenditures for training services (not including administrative cost)}}{\text{Total number of participants receiving such services}}$$

For performance requirements: please view the ***WSD #21-2024****: WIOA Core Performance Measures and Performance Success*

For Supplemental Information Collection: Please view the **WSD #69-2024** Supplemental Information Collection

***ADDENDA/REVISIONS*:** The SCOWB Executive Director is authorized to issue additional instructions, guidance, approvals, and/or forms to further implement the requirements of policy, without making substantive change to the policy, except in situations when a new or updated state and federal guidance is issued.

ACTION REQUIRED: This SCOWB Policy is to become a part of your permanent records and made available to appropriate staff and sub-recipients.

ATTACHMENTS:
Attachment I: Service List
Attachment II: Exit Questions will be added when Completed by OESC
Attachment III: Outcome Questions will be added when Completed by OESC

APPROVED: 01/19/2024

Basic Services (Last Updated: 02/01/2021)

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
No	BC	Completed TAA Form 856 - TAA Only					X			
No	BC	In-Demand Occupations Information (new service)	X	X		X			X	
No	BC	Job Vacancy/Skill Needs Information (new service)	X	X		X				
No	BC	Labor market Information (new service)	X	X		X		X	X	
No	BC	Orientation to WIOA Services	X	X						
No	BC	Provision of Information on Demand Occupation				X		X	X	
No	BC	Referral to WIOA Services	X	X	X	X		X		
No	BC	Supportive Services Availability Information	X	X		X			X	
No	BC	Training Provider Information	X	X		X				
No	BC	Workforce Information Services	X	X		X			X	
No	Eligibility	Eligibility Determination			X					
No	Follow-up	Follow Up Services – Post Placement				X				
No	Follow-up	Follow-up Services	X	X	X					
No	Youth	Individual Service Strategy Development			X					
No	Training	Incumbent Worker Training	X	X						
No	Support	Needs-Related Payment	X	X						
No	Youth	Objective Assessment			X					
No	Post-exit	Post-Exit Education/Training Leading to Credential	X	X	X					
No	Support	Supportive Service	X	X		X			X	

Basic Services – continued (Last Updated: 02/01/2021)

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	BC	50% Eligibility Review Interview - ERI								
	BC	Basic Employability Plan				X				
Yes	BC	Career Guidance	X	X	X	X	X	X	X	
Yes	BC	Customized Labor Market Information	X	X	X	X	X	X		
Yes	BC	Customized Labor Market Information - ERI								
	BC	Customized Online Application Assistance				X		X		
Yes	BC	Employment Application Assistance								
Yes	BC	Federal Bonding Assistance	X	X		X		X		
Yes	BC	Financial Aid Assistance	X	X						
	BC	Focus Career Services				X		X		
Yes	BC	Follow Up – RESEA						X		
Yes	BC	Individual Reemployment Plan - RESEA						X		
Yes	BC	Information on Available Services - RESEA						X		
Yes	BC	Information on Filing Unemployment Claims	X	X		X		X	X	
	BC	Information on Non-Traditional Employment				X		X		
Yes	BC	Initial Assessment	X	X		X	X	X	X	
Yes	BC	Job Development Contacts	X	X		X				
Yes	BC	Job Finding Clubs	X	X		X		X	X	
Yes	BC	Job Finding Club (DWG)							X	
Yes	BC	Job Placement Services				X		X		
Yes	BC	Job Search Planning	X	X		X		X	X	
Yes	BC	Job Search Planning - ERI								
Yes	BC	Job Search Workshop	X	X		X		X	X	
Yes	BC	Job Search Workshop - CR101				X		X		
Yes	BC	Job Search Workshop - DVD				X		X		
Yes	BC	Job Search Workshop - Facilitated				X				

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	BC	Orientation to WIOA Services - ERI								

Basic Services – continued (Last Updated: 02/01/2021)

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	BC	Placed in Federal Training				X		X	X	
Yes	BC	Recruitment/Referral to Specialized Business Services	X	X		X				
Yes	BC	Reemployment Needs Inventory & Eligibility Review - RESEA						X		
Yes	BC	Reemployment Services & Eligibility Assessment – RESEA						X		
Yes	BC	Referral to Education Services	X	X		X			X	
Yes	BC	Referral to Federal Training supported by Federal Government (I.e. WIOA, TAA, Adult Ed, Voc Rehab)	X	X		X	X	X		
Yes	BC	Referral to Federal/State Assistance Agencies	X	X		X		X	X	
Yes	BC	Referral to Job Openings Other than EmployOklahoma				X		X		
Yes	BC	Referral to On-the-Job Training				X				
Yes	BC	Referral to WIA Training				X		X		
Yes	BC	Resume Assistance	X	X		X		X	X	
Yes	BC	Review of Work Search Eligibility - ERI								
Yes	BC	Veterans Case Management Services - Non - VR&E	X	X		X		X		
Yes	BC	Veterans Case Management Services - VR&E	X	X		X		X		
Yes	BC	Veterans Placed in Federal Training	X	X		X		X		
Yes	BC	Veterans Referral for Credentialing Assistance	X	X		X				
Yes	BC	Veterans Referral to Federal Job	X	X		X		X		
Yes	BC	Veterans Referral to Federal Training	X	X		X		X		
Yes	BC	Veterans Referral to VA for Montgomery GI Bill	X	X		X		X	X	
Yes	BC	Veterans Referral to VA for Other Services	X	X		X		X	X	

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	BC	Veterans Referral to VA for Post 9/11 GI Bill	X	X		X		X	X	
Yes	BC	Veterans Referral to VR&E	X	X		X		X	X	
Yes	BC	WorkKeys	X	X		X	X	X		
Yes	BC	Workshop - Application & Interviewing				X		X	X	
Yes	BC	Workshop – Barriers to Employment							X	
Yes	BC	Workshop - Computer Basics				X			X	

Basic Services – continued (Last Updated: 02/01/2021)

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	BC	Workshop – Educational Scholarships				X				
Yes	BC	Workshop - Ex-offenders				X				
Yes	BC	Workshop - Federal & State Applications				X			X	
Yes	BC	Workshop - Intro to PC Applications				X		X	X	
Yes	BC	Workshop – Job Retention Skills				X			X	
Yes	BC	Workshop - Job Searching Skills								
Yes	BC	Workshop - Resume & Cover Letter Creation				X			X	
Yes	BC	Workshop – Social Media and Works Search							X	
Yes	BC	WOTC Conditional Certification	X	X		X		X		
Yes	BC	WOTC Prescreening	X	X		X		X		

Individualized Career Services (Last Updated: 02/01/2021)

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	ICS	Adult Mentoring			8					
Yes	ICS	Alternative Secondary School Offerings & Dropout Recovery Services			2					
Yes	ICS	Career Planning	X	X		X		X	X	
Yes	ICS	Comprehensive Assessment	X	X		X		X	X	
Yes	ICS	Comprehensive Guidance and Counseling			10					
Yes	ICS	Customized Labor Market Information							X	
Yes	ICS	English as a Second Language	X	X						
Yes	ICS	Enhanced Employment Plan				X		X		
Yes	ICS	Financial Literacy Education	X	X	11	X				
Yes	ICS	Group Counseling	X	X						
Yes	ICS	Individual Counseling	X	X						
Yes	ICS	Individual Employment Plan	X	X		X	X	X	X	
Yes	ICS	Instruction Leading to Recognized Credential or Employment	X	X	X					1 day
Yes	ICS	Instruction Leading to Secondary School Completion			X					1 day
Yes	ICS	Internships / Employment Opportunities	X	X	3				X	
Yes	ICS	Job Shadowing	X	X	3					
Yes	ICS	Leadership Development Opportunity			6					
Yes	ICS	Out of Area Job Search assistance	X	X						
Yes	ICS	Out of Area Relocation Assistance	X	X						
Yes	ICS	Postsecondary Preparation and Transition Activities			14					
Yes	ICS	Pre-apprenticeship Program	X	X	3					
Yes	ICS	Proficiency Testing	X	X		X		X		
Yes	ICS	Short Term Pre-Vocational Services	X	X		X				
Yes	ICS	Soft Skills	X	X						
Yes	ICS	Subsequent Follow Up – RESEA						X		
Yes	ICS	Summer Employment/Internship			3					

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	ICS	Supportive Services – YOUTH			7					
Yes	ICS	Transitional Job	X	X						
Yes	ICS	Tutoring, Study Skills, Instruction, and Dropout Prevention Services			1					
Yes	ICS	Work Experience Services	X	X	3					
Yes	ICS	Workforce Preparation Assistance	X	X						

Training Services (Last Updated: 02/01/2021)

Set Participation	Type	WIOA Services	Adult	Dislocated Worker	Youth	Dislocated Worker	TAA	Re Employment	Trade DWG	Duration of Service
Yes	Training	Adult Basic Education in Conjunction with Training	X	X	4					
Yes	Training	ABE/ESL NOT in Conjunction with Training - TAA Only					X			
Yes	Training	Concurrent Education, Training & Workforce Preparation			5					
Yes	Training	CRT Occupational - TAA Only					X			
Yes	Training	Customized Training	X	X	4					
Yes	Training	Entrepreneurial Training	X	X	12					
Yes	Training	Job Readiness in Conjunction with Training	X	X						
Yes	Training	Occupational Skills Training	X	X	4				X	
Yes	Training	Occupational Skills Training – Direct Contract	X	X						
Yes	Training	On-the-Job Training	X	X	3				X	
Yes	Training	Prerequisite Training	X	X						
Yes	Training	Pre-Apprenticeship - ITA								
Yes	Training	Registered Apprenticeship	X	X	4				X	
Yes	Training	Skill Upgrading & Retraining	X	X	4					